



Quality, Health, Safety and Environmental Policy

Holyhead Towing Company Senior Management recognise their responsibility to manage QHSE across all aspects of their business. This is demonstrated through strong leadership and commitment to:

- Implementing and maintaining a Business Management System that complies with applicable statutory, regulatory, and Flag State standards. That enhances our quality, safety and environmental performance.
- Delivering a quality driven service in line with our customers' requirements. To be consistent and timely with our provision of service to our customers satisfaction.
- Ensuring appropriately trained and competent employees are available along with sufficient resources to enable the support of business goals which include zero harm to people and zero environmental damage.
- Ensuring the prevention of Injury, illness and damage to the environment.
- Striving to improve by defining and managing the risks that could have an effect on our ability to provide a quality driven service that meets our customers' expectations, and identifying additional opportunities to improve our service delivery.
- Setting objectives for the continual improvement of our Business Management System, with regular review of our progress, to enhance the success of the Company.
- Developing and maintaining relationships with customers, suppliers and other interested parties.
- Monitoring, measuring and carrying out evaluation of our systems to ensure they achieve the desired results.
- Giving full support to Managers and vessel Masters to communicate this policy to all employees so they are aware of their responsibilities to comply and assist with its implementation.
- Promote the Business Management System to interested parties and ensure the QHSE Policy is communicated/made available as appropriate.

Capt. J Mark Meade
Chief Executive Officer

Date: 29 July 2019

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